



STILL STRUGGLING WITH
COLLABORATION?
YOU'RE NOT ALONE

SHAREPOINT FOR HEALTHCARE COMPANIES



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Skyrocketing healthcare costs, steady increases in the number of uninsured, failure of capitation in many markets, exploding pharmaceutical costs, health plans struggling to control medical and administrative costs, stringent regulatory environments and rising consumer expectations are all contributing to drastic changes in the healthcare industry. As a result, a transformation is taking place that requires a sharp focus on both improving business processes and continuously providing outstanding patient-centered care through effective deployment and use of information technology.

Healthcare organizations and hospitals are increasingly reliant on secure digital management systems to centralize and share a wide range of documents and data. Many organizations have been empowered through the implementation of Microsoft SharePoint and its myriad uses—from distributing compliance policy updates to sharing clinical, educational and training protocols and patient health information. Yet, others continue to struggle with collaboration, particularly as they try to keep pace with the demands of an industry in transition while protecting the integrity of their data.

Time for a Change

And a new perspective

Like the healthcare industry itself, technology is advancing and improving in response to rapid change, and a new SharePoint has evolved. No longer just an intranet site where employees can gain access to their corporate data, SharePoint promises more intelligent features and remarkable capabilities to usher in a new age of intelligent healthcare.

SharePoint Evolves

In response to a new era of healthcare

In this whitepaper, we'll take a closer look at the new features of SharePoint, highlighting the significant benefits this powerful online and on-premise collaboration tool offers healthcare organizations tasked with managing, disseminating and sharing digital assets between insurers, patients, providers and partners. As a Microsoft Gold Certified Partner with expertise in solution-based consulting utilizing Microsoft tools and technologies to implement SharePoint for a wide range of healthcare organizations, we'll demonstrate how you can simplify and automate administrative processes and workflows, as well as leverage other business applications to improve efficiency, quality and safety while reducing paperwork, time and costs.



Create a New User Experience

With customized web pages, mobile apps and differentiated content

Thanks to new capabilities now supported in SharePoint, healthcare organizations can empower and enable their end users to build an entirely new experience, from customized clinical- and patient-related forms to web layouts and hospital asset-tracking apps. Integrating with **Microsoft PowerApps**, SharePoint provides administrators with user-friendly tools and templates for creating forms, web pages and mobile applications without the need for HTML or complicated coding. With SharePoint designed to securely share information on the go and across every device—from cell phones to desktops to tablets—the need for healthcare professionals to be tethered to a desk is no longer required and no longer a barrier to getting information when and where it's needed.

SharePoint pages enable administrators to offer differentiated content to defined groups within the organization, which can add tremendous value to the way information is disseminated. Apps and AddIns, too, enhance the quality and delivery of information, supporting both video and business analytics tools.

Automate Workflows

And make the most of SharePoint

To make the most of SharePoint, some hospitals are utilizing SharePoint Apps and Add-ins for the Merit-Based Incentive Payment System (MIPS), a new payment mechanism starting in 2019—based on performance in four categories—that provides annual updates to physicians. Others integrate SharePoint with **Microsoft Flow** to expedite processes such as insurance authorization approvals or to notify hospital staff of on-call schedule changes.

Manage SharePoint Access

For Internal and External Users

For healthcare organizations with a complex active directory environment comprised of external partners and an internal workforce dispersed among different departments and locations, SharePoint provides safe and easy access from a single deployment. With the ability to set permissions for specific groups, documents and objects within specific libraries, SharePoint enables organizations to improve collaboration while ensuring the privacy and security of data and information remain intact.

Build Secure Portals for Sharing

And improve engagement

From secure document-sharing portals to customized dashboards, SharePoint offers physicians, nurses and hospital administrators a single and secure point of entry that enables an organization or group to:

- ◆ create reports
- ◆ access patient information and
- ◆ improve care coordination
- ◆ review financial data
- ◆ collaborate when making critical business decisions



Recognizing that information is power, SharePoint also provides portals for external partners, as well as patients and their families to access their health information and engage with their physicians and other healthcare professionals.

Maintain Privacy and Security

With new smart features

Developed to address the pressing needs of privacy and security across the healthcare spectrum, Microsoft developers have streamlined compliance features in SharePoint. Supporting HIPAA requirements and regulations while bringing simplicity to the use of third-party tools that have often added complexity to processes, organizations can rest assured that health information and data is properly secured and protected on networks and within SharePoint. In addition, SharePoint now has a new smart feature, **Advanced Security Management**, which is not only capable of detecting whether uploaded data contains sensitive information but also designed to alert end users of the upload—and block it if necessary.

Collaborate

And unlock the key to healthcare transformation

Technology holds great promise for the healthcare industry, but it's not the sole solution. Among health systems, physicians and health plans, collaborating in a secure environment is the key to growing a value-based, patient-centered paradigm. When working together to solve some of humanity's greatest challenges, any obstacle can be overcome if all stakeholders commit to working together for the benefit of the people they serve.

AgreeYa Solutions

Your healthcare partner ensuring a brighter future

About the Authors

Aseem Pandit, Practice Manager and Solutions Architect at AgreeYa Solutions:

Aseem has over 20 years of experience in the software world and is passionate about helping organizations design and build solutions to address their business needs. He has worked with numerous customers across the globe, and has experience with multiple technologies and frameworks around Open Source, J2EE, Oracle and Microsoft, most recently focusing on Microsoft technologies with SharePoint, BI and BPM. Aseem loves to talk about technology and is always eager to learn more and share his knowledge with others.



About AgreeYa Solutions

AgreeYa is a global systems integrator delivering competitive advantage for its customers through software, solutions, and services. Established in 1999, AgreeYa is headquartered in Folsom, California, with a global footprint and a team of more than 1,500 staff across offices. AgreeYa works with 500+ organizations ranging from Fortune 100 firms to small and large businesses across industries such as Telecom, BFSI, Healthcare, Pharma/Life Sciences, Utility, Technology, Public sector and others.

AgreeYa has received considerable recognition in the industry for its technology leadership, quality processes, and customer success that includes Microsoft Gold partner, SEI CMMI, ISO 9001:2015. We engage with our customer as a trusted partner to live our motto "...building our future on your success".

AgreeYa's software portfolio includes QuickApps (award winning suite of SharePoint web apps and pre-built templates - www.quickapps.agreeya.com), Site Administrator (gain insight for improved compliance and governance of your SharePoint environment - www.siteadmin.agreeya.com), Recovery Manager (solution

for rapid and scalable SharePoint content restores - www.recoverymanager.agreeya.com), BeatBlip (simplify software test automation - www.beatblip.com), and Cogent (comprehensive end-to-end case management solution for collections and law firms - www.cogentcollections.com).

As part of its solutions and services offerings, AgreeYa provides intranet/portal, content management, and collaboration, cloud and infrastructure solutions, business intelligence and big data analytics, product engineering, application development and management, independent software testing, and staffing (IT, Non-IT, and risk/compliance/AML) solutions.

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